



राजेश भूषण, आईएएस
सचिव

RAJESH BHUSHAN, IAS
SECRETARY



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India

Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O. No.Z.28015/91/2020-H-I/MH-II

8th January 2021

Dear Colleague,

The requirement of health care facilities to provide sustainable & high quality medical care to the citizens of the country, has become more pronounced during the ongoing Covid-19 pandemic. This entails adequate investment in development of healthcare infrastructure to address the healthcare needs of vast population of our country. To promote such investment, structural & governances changes are critical.

2. It has been observed that a large number of licenses from different authorities are required for opening a new hospital / other clinical establishments as well as for continuing the existing ones. The minimum standard for hospitals as approved by National Council under the Clinical establishments Act 2010 has compiled 28 legal requirements to be complied with by a hospital as may be applied by local/State health authority. The details may be seen at weblink <http://clinicalestablishments.gov.in/WriteReadData/776.pdf>.

3. Department for Promotion of Industry and Internal Trade (DPIIT) has released reforms under State & District Reforms Action Plan 2020 for promoting ease of doing business.

4. In view of the above, States may explore the possibility to reduce the number of regulatory requirements to minimum number. Health being a State subject, you are requested to review the current license/regulatory requirements for hospitals and other clinical establishments in your State/UT and categorize the same into essential and optional/desirable categories to facilitate ease of doing business.

5. It is further requested that following reforms may also be considered for implementation in a decentralized manner in your State for issue of regulatory licenses and completing statutory requirements by the hospitals and clinical establishments:-

- A single window online system to facilitate users for applying, processing and issuing the licenses/authorization in respect of all the regulatory requirements.
- All necessary procedures and checklists to be published on a well publicised portal.
- Timelines for delivery of service to be mandated through Public Service Delivery Guarantee Act.

6. This will promote and help in ease of doing business in healthcare sector by the interested investors.

Regards .

Yours Sincerely

(Rajesh Bhushan)

To :Chief Secretaries / Administrators of all States / UTs

Copy to: ACS/Principal Secretaries/Secretaries (Health) of all the States/UTs